

Coronavirus Update:

Our top priority is the health and well-being of our patients, families, staff, and community. In this unprecedented time, we are deeply committed to keeping everyone safe. We have reopened our North and East locations with restrictions. We will continue to evaluate the situation as it evolves.

Please be assured that Community Eye Care of Indiana has implemented protocols to insure the safety and protection of our patients and staff based on recommendations from the Centers for Disease Control, the Indiana State Department of Health, the Occupation Health and Safety Administrations, and the American Academy of Ophthalmology. This includes but is not limed to:

- Routine Environment Cleaning- While we always take care to be sure our facility is clean and sanitized on a regular basis, you will see more stringent care to treatment rooms and in surface treatment to any area of our facility that comes in contact with skin or other bodily surfaces.
- Personal Protective Equipment- We understand the importance of having the best protective equipment. We have acquired and will provide our team with the highest level of PPE equipment for our patients and staff safety. We will continue to evaluate all PPE requirements. This includes: N95 mask, eye protection, medical grade surgical mask, face shields, gloves, hand sanitizer, extra-large breath shields on medical equipment and safety barriers.
- Employee Health Assessments- We have provider Covid- 19 testing orders to all our employees for any testing needs. Our team is being screened daily for any signs of illness and will not be permitted to return to work without proper clearance.
- Patient Screening- Because the safety of our team and community is important, CECIN is asking any patient to refrain from entering our facility if you are experiencing flu-like symptoms. This includes but not limed to fever, cough and/ respiratory distress. If you have been diagnosed or have been in contact with anyone who has been diagnosed with Covid-19, please disclose the dates to our staff. Staff will be asking screening questions to ensure patients are aware of our new patient screening policy. This will be done by Community Health Network nursing staff as you enter our facility and as you check- in for your appointment.
- Patient Access- Both of our location waiting rooms have been reconfigured to adopt social distancing recommendations. Therefore, we have made every effort to reduce the amount of traffic in the office, limiting our patient appointment slots for the time being. We will be extending our hours of operation and adding Saturday appointment availability on as needed basis. Giving us the ability to still meet patient scheduling requirements.
- Optical Shop- The optical shops at Community Eye Care will be operating slightly different, than before. The Covid-19 pandemic has led us to take extra caution when helping our patients achieve their optical needs. We will begin helping one patient at a time. We will do our best to keep everyone within the recommended distance of each other for social distancing. We ask that if you want to look at frames, wait until someone is available to assist you, as we need to take extra precautions to ensure each frame is cleaned before placing them back on the board. We will do our best to take care of every patients needs in the timeliest fashion.
- Surgery Department- As the state releases restrictions with our surgery centers we will be contacting all our patients whose surgery has been postponed. Our surgical team will be contacting you directly to give new direction and reschedule your surgery as soon as possible.

Since the closure, several appointment and surgeries have been postponed and still need to be rescheduled. Please call to reschedule any missed appointments. Please be patient with our staff as we are experiencing a high call volume at the time.

Please understand that we are making every decision with the health and well-being of our patients, our team, and the community in mind. We wish all of you good health and strength during this challenging time.

Community Eye Care of Indiana, Inc